TERMS & CONDITIONS

The objectives of Kids Cove is to provide a supervised area for eligible children to attend while accompanying their parents to the Ballina RSL Club. We pride ourselves in offering attentive, caring, qualified staff in a fun filled safe environment for each child to enjoy. This area should provide entertainment of a suitable nature and activities that are away from and separate to liquor and gaming areas, in a COVID Safe environment. Entry to this area is subject to conditions as outlined below. All staff attending Kids Cove are accredited with the NSW Working With Children Check regulations.

- 1. Kids Cove is for children between the ages of 4 to 12 years and is at the discretion of the Supervisor.
- 2. Children must be a minimum of four (4) years of age and totally toilet trained to be eligible to enter Kids Cove. Nappies of any kind including "pull ups" are not permitted.
- 3. Please advise if a child has relevant behavioural and/or medical conditions (ie: Allergies).
- 4. Children must be registered. All details of each child must be supplied and recorded in the Kids Cove entry register.
- 5. A Parent or Guardian must fill in the Register Book upon arrival.
- 6. The Parent or Guardian registering the child must check on the child regularly or when paged or requested to by a staff member. Collection and "signing out" of all children must be the same person who has registered them on that day.
- 7. Children are not to be left at Kids Cove for a period exceeding two hours.
- 8. Parents or Guardians must always remain on the Club's premises and notify staff of their location within the Club.
- 9. Parents or Guardians must sign the register every time a child is collected and returned to Kids Cove.
- 10. No food or drink is allowed in Kids Cove and water is provided.
- 11. Children who are badly behaved, use bad language or aggressive behaviour will not be permitted to remain in Kids Cove.
- 12. All rules of Kids Cove are an official policy of the Club and must be adhered to at all times.
- 13. The maximum number of children permitted at any one time will be as determined by the Kids Cove Supervisor.
- 14. Kids Cove is fully supervised and open Friday and Saturday evenings 5.30pm and 8.30pm (DLS 6pm to 9pm). Days and Times may vary due to public holidays and special events.
- 15. Workplace Health & Safety, including NSW Government Public Health Order requirements apply to Kids Cove. Children who are ill will not be permitted entry. Parents are advised that any attempt to ignore this rule will be dealt with by the Kids Cove Supervisor and/or Duty Manager.
- 16. Dress Rules of the Club apply to children. Footwear must be worn outside Kids Cove at all times. No caps will be permitted at any time.
- 17. Bags or backpacks are not permitted.
- 18. The Kids Cove Supervisor and/or Club Management reserves the right to refuse admittance.
- 19. In the event of an evacuation, please do not attempt to collect children from Kids Cove. Staff will escort all children to the designated meeting area in accordance with our evacuation procedures.
- 20. All children must vacate Kids Cove by 8.30pm (or 9pm during DLS hours) each night.

P. (02) 6681 9500 ballinarsl.com.au

KIDS COVE

